

## Service form

To enable us to process your service case smoothly, please enclose this completed service form and a copy of the invoice with your return. This will allow us to process your return more quickly.

Filling out the form and attaching the invoice is required for business customers. Consumer\* (end user) customers are not required to use the service form or send a copy of the invoice (according to consumer legal rights), but it is helpful if you do so.

\* Consumers are natural persons who conclude contracts for a purpose that can be attributed neither to their commercial nor to their professional activity.

**RMA No. \*** (please request this from our sales team): \_\_\_\_\_

Company:	Street:
Contact Name:	City:
Phone:	Customer no. *:
E-mail:	Invoice no. *:

\* Mandatory information for business customers, without this information no processing / acceptance of goods can take place.

**Reason for return:**

- |                    |                      |                         |
|--------------------|----------------------|-------------------------|
| 01 = Wrong order   | 02 = Wrong delivery  | 03 = Double delivery    |
| 04 = not ordered   | 05 = order cancelled | 06 = test delivery      |
| 07 = defective **  | 08 = repair **       | 09 = consultation error |
| 10 = late delivery | 99 = _____ **        |                         |

\*\* Description required

Item no.:	Quantity:	Reason for return:

\*\* Detailed description of fault:

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Date, signature: \_\_\_\_\_

Please send the returned goods directly to:

LINDY-Elektronik GmbH  
Abteilung Retouren  
Markircher Str. 20  
68229 Mannheim

Information pursuant to Art. 13 GDPR on the processing of your personal data within the scope of our business relationship is available [here](#).